

June 27, 2019

Subject: Agilent's Dako-branded flow cytometry products to be sold through AH diagnostics in the Nordics

Dear Valued Customer,

This is to inform you that Agilent has established a new collaboration with AH diagnostics in the Nordic countries.

From June 1<sup>st</sup>, 2019, AH diagnostics will serve you as your direct contact regarding inquiries, quotes and product-related questions.

Please note that orders should continuously be placed to Agilent – so no change.

This collaboration is established as a result of the Agilent acquisition of ACEA Biosciences and with that the two flow cytometry instrument platforms (NovoCyte and NovoCyte Quanteon). AH diagnostics have a lot of experience with both instrument platforms and will now get access to Agilent's Dako-branded reagents for flow cytometry. This combined with their strong presence in the Nordic region will give AH diagnostic a strong position in the market and the opportunity to provide solutions for clinical diagnostics to you as a customer.

To make this transition as smooth as possible, we kindly ask that you update your vendor database with the necessary changes as per July 1<sup>st</sup>, 2019 (see page 2 for the details).

Your business is very important to Agilent and should you have any questions or concerns, please do not hesitate to contact Agilent or AH diagnostics.

Please note that this change concern Agilent flow cytometry products only.

With our best regards,



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Bo Larsen  
Senior Manager, EMEA  
Reagent Partnership Division, DGG,  
Agilent Technologies Denmark ApS



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Helle Sørensen  
Associate Managing Director, COO  
AH diagnostics A/S

## Agilent Support and Ordering Information

Orders should be placed to Agilent as usual:

Denmark:

Agilent Customer Service and Order Handling

COpC – Customer Operations Center: Phone: +45 44 85 97 56  
Fax: +45 44 85 84 29

Email: [info.dk@dako.com](mailto:info.dk@dako.com)

Finland:

Agilent Customer Service and Order Handling

COpC – Customer Operations Center: Phone: +358 9 3487 3950  
Fax: +358 9 8171 0221

Email: [infofi@agilent.com](mailto:infofi@agilent.com)

Norway:

Agilent Customer Service and Order Handling

COpC – Customer Operations Center: Phone: +47 23 14 05 40  
Fax: +47 23 14 05 42

Email: [infono@agilent.com](mailto:infono@agilent.com)

Sweden:

Agilent Customer Service and Order Handling

COpC – Customer Operations Center: Phone: +46 8 556 20 600  
Fax: +46 8 556 20 619

Email: [infosverige@agilent.com](mailto:infosverige@agilent.com)

Technical support should be directed to Agilent as usual:

Agilent Technical Support

Reagent Partnership Support: Email: [rpsupport@agilent.com](mailto:rpsupport@agilent.com)

Inquiries and quotes should be directed to the AH diagnostics as per June 1<sup>st</sup>:

Denmark:

AH diagnostics A/S

Phone: +45 8745 9010

Email: [order@ahdiagnostics.dk](mailto:order@ahdiagnostics.dk)

Finland:

AH diagnostics OY

Phone: +358 (0)10 325 3000

Email: [order@ahdiagnostics.fi](mailto:order@ahdiagnostics.fi)

Norway:

AH diagnostics A/S

Phone: +47 2323 3260

Email: [order@ahdiagnostics.no](mailto:order@ahdiagnostics.no)

Sweden:

AH diagnostics AB

Phone: +46 (0)8 680 0845

Email: [order@ahdiagnostics.se](mailto:order@ahdiagnostics.se)